

TERMS & CONDITIONS

The main terms for shopping with SOPSA.

Before orders open: add the seller's legal identity, business address, required registration details and applicable consumer dispute information.

1. SOPSA and these terms

SOPSA is an online sports shop. Contact us at info@shopsopsa.com. The seller's full legal identity, business address and required registration details must be displayed on the website before orders are accepted. These terms apply to purchases through the store, alongside our Shipping & Returns and Privacy policies.

2. Products, prices and orders

We aim to describe products, sizes and availability accurately. The total price, applicable taxes, delivery costs and payment choices are shown before you place an order. Adding an item to your cart does not guarantee stock.

After you place an order, we send an order confirmation. If a product cannot be supplied or an obvious listing error affects the order, we will contact you promptly to discuss the available options or cancel the affected item and refund any payment due.

3. Payments and delivery

Available payment methods appear at checkout and are handled by a payment provider. Delivery destinations, charges and estimated times are presented before payment. If a delivery problem occurs, contact us so we can investigate and arrange a solution consistent with your rights.

4. Returns and legal guarantee

Our Shipping & Returns policy explains how to request a return or report a problem. Consumers buying online in Portugal and the EU normally have a 14-day right to withdraw from an eligible purchase after delivery. Mandatory rights for faulty or non-conforming goods also apply; in Portugal, new consumer goods generally have a three-year legal conformity period. We review the details of each request without limiting these rights.

5. Using the website

Please provide accurate order and delivery details and do not misuse the website or attempt unauthorised access. SOPSA branding and original site content belong to their respective owners. Third-party product brands remain the property of their owners.

6. Problems and changes

For questions or complaints, contact info@shopsopsa.com and include your order number where relevant. Applicable mandatory consumer rights and dispute options remain available. We may update these terms for future orders; the version in force when you placed your order applies to it, subject to applicable law.

7. Privacy

We process personal information as described in our Privacy Policy.